SUBJECT: CNP-M-A012425-02 CNP Planned Market System Maintenance – Reminder

NOTICE DATE: January 30, 2025

NOTICE TYPE: CNP-M-A012425-02 - Reminder

DAYS AFFECTED: Sunday, February 2, 2025, 3:00 PM CST - 11:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy will be performing planned Market System Maintenance.

**INTENDED AUDIENCE**: All Market Participants.

**LONG DESCRIPTION**: CenterPoint Energy will be performing planned Market System Maintenance on Sunday, February 2, 2025, 3:00 PM CST - 11:00 PM CST.

The following impacts are expected:

- Service orders including 24/7 reconnects, will be held in queue, and processed once the maintenance is completed.
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) will not be available.
- CRIP/UHIT application requests may also notice a delay in responses.
- There will be no impact to NAESB.

**ADDITIONAL INFORMATION:** A final Market Notice regarding this planned maintenance will be sent upon the completion of this activity.

**CONTACT**: If you have any questions regarding this notification, please send an email to <a href="mailto:cr.support@centerpointenergy.com">cr.support@centerpointenergy.com</a>.

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC